

AFSS A-76 Performance Decision Announcement

Text of Remarks by Russ Chew, Air Traffic Organization Chief Operating Officer, FAA

Today, we announced the award for the AFSS A-76 competition. It was a tough decision, but I believe it is a good one. With the economics of an industry in the midst of dramatic change, we have had to make changes internally to ensure that we are providing quality service in a cost efficient manner.

Each of you has earned my respect and the esteem of your colleagues at the ATO and throughout the FAA, as well as from the pilots you assist every day. You have endured a difficult time, yet you have continued to serve, and serve well—and that says a lot about what you are made of. You are top-flight professionals.

Before you draw conclusions on the merits of our decision, I want you to reflect on the plan, review the employee benefits, and look at the opportunities and new possibilities that are inherent in change.

What does this mean for tomorrow and the next day? I know you will continue to offer the excellent service for which you are known. I know you will also assist in facilitating a seamless transition. This is when you need to take ownership of your future.

Take some time during the next few days to review the AFSS A-76 Announcement Information Packet that was prepared specifically for your use. Review the material provided for you by the winning Service Provider. Visit the appropriate web sites, talk with your family and co-workers, and write down your questions. The Information Package contains detailed instructions on how to submit your questions. We will respond as soon as possible.

This may involve a significant change for you and your family. I want to assure you that many people are standing by to help you with this transition. They include Human Resources, the Employee Assistance Program, the Office of Competitive Sourcing and Flight Services.

We will all do our best to support you in the months to come.